



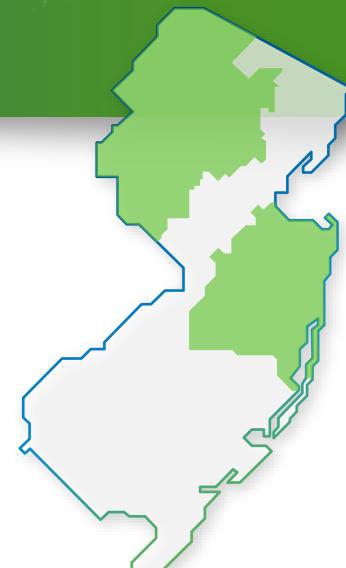
A FirstEnergy Company

Focused on Our Future

JCP&L Rates & Billing Overview

Meeting

Meeting Date





A FirstEnergy Company



Focused on Our Future

Bills & Rates



Understanding Your Bill

Jersey Central Power & Light
A FirstEnergy Company

Bill Based On: Actual Meter Reading, eBill

Billing Period: Dec 1 to Jan 17, 2025 for 30 days

Bill For: JANE CUSTOMER
1234 ANYWHERE ST
MYTOWN, NJ 09000

Report a Power Emergency or an outage, call 24 hours a day 1-888-644-4877

Bill Based On: Actual Meter Reading, eBill

To receive a bill or view your bill online, scan the QR code on the right of this bill from your mobile device or go to www.jcpower.com. For Customer Service, call 1-800-634-4795. For Payment Options:

Messages

* avoid a 10% Late Payment Charge being added to your previous month's Account Due if the bill is paid by the due date.

Your current PRICE TO COMPARE to generation and transmission from JCP&L is listed below. In order for you to save money, your utility's supply charges will most often offer you a price below JCP&L's. You can also purchase electricity from other suppliers that appears on the bill, to receive available competitive rate offers, visit the Board of Public Utilities' "Shop for Energy Supply" webpage at njgovpubcommercialshopping.com.

The information below shows specific charges for the costs of delivery, power generation, and renewable energy. These charges are not new and are already being considered in your bill.

Energy Efficiency: 779 KWH x 0.000200 \$0.00
Peak Demand Reduction: 779 KWH x 0.000300 \$0.00
Renewable Energy: 779 KWH x 0.000388 \$0.00
Your next meter reading is scheduled to occur on or about Feb 18, 2025.

Pursuant to state law, the Universal Service Fund surcharge rate has been adjusted effective with this bill.

Additional messages, if any, can be found on back.

Usage History

Jan 24	791	Jul 24	1,346
Feb 24	867	Aug 24	1,138
Mar 24	536	Sep 24	1,138
Apr 24	537	Oct 24	850
May 24	304	Nov 24	1,221
Jun 24	1,119	Dec 24	779
		Jan 25	779

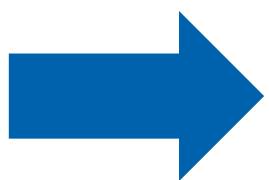
Comparison

Average Daily Use (KWH)	Last Year	This Year
25	28	28
Average Daily Temperature	32	27
Days with Peak Demand	31	30
Last 12 Months Use (KWH)	1,362	896
Average Monthly Use (KWH)		

Return this part with a check or money order payable to Jersey Central Power & Light

Account Number: 000 000 000 000
Amount Paid: \$113.67
Due Date: Feb 12, 2025

JERSEY CENTRAL POWER & LIGHT
300 MADISON AVENUE
MORRISTOWN, NJ 07960



Account Summary		Amount Due
Previous Balance		110.72
Payments/Adjustments		-110.72
Balance at Billing on Jan 22, 2025		0.00
Jersey Central Power & Light		67.86
Energy Supplier LLC - Consumption		45.81
Total Current Charges		113.67
Amount Due by Feb 12, 2025		\$113.67
Usage Information for Meter Number 000000000		
Jan 17, 2025 KWH Reading (Actual)		84,624
Jan 19, 2024 KWH Reading (Actual)		83,845
KWH Used		779
Charges From JCP&L		
Customer Number: 00000000000000000000000000000000		
Customer Service: JC-RSD		
Customer Charge		4.00
Distribution Related Component		41.91
Cost Recovery Charges		22.68
Consumer Rate Credit		-0.73
Current Consumption Bill Charges		67.86
Charges From Energy Supplier LLC		
Customer Number: 00000000000000000000000000000000		
Customer Service: 1-888-000-0000		
Account Number: 00000000000000000000000000000000		
Billing Period: Dec 19, 2024 to Jan 17, 2025		
Basic Charge	779 KWH x 0.058800	45.81
Total Energy Supplier LLC Charges		45.81
Detail Payment and Adjustment Information		
12/24/24 Payment		110.72
Account Balances by Company		
Previous Balance	Payments/Adjustments	Current Amount Due
JCP&L	65.74	67.86
Energy Supplier LLC	44.98	45.81
Total	110.72	113.67

- Your total bill includes two separate, unique charges:

- **JCP&L Charges:**
The cost of delivering electricity to your house



- **Supplier Charges:**
The cost of electricity itself

- JCP&L collects supplier charges, without markup, on behalf of your supplier

JCP&L vs. Supply Rates

Account Summary		Amount Due	
Previous Balance		110.72	
Payments/Adjustments		-110.72	
Balance at Billing on Jan 22, 2025		0.00	
Jersey Central Power & Light		67.86	
Energy Supplier LLC - Consumption		45.81	
Total Current Charges		113.67	
Amount Due by Feb 12, 2025		\$113.67	
Usage Information for Meter Number 00000000			
Jan 17, 2025 KWH Reading (Actual)		84,624	
Dec 19, 2024 KWH Reading (Actual)		83,845	
KWH used		779	
Charges From JCP&L			
Customer Number: 0000000000 0000000000			
Rate: Residential Service JC-RSD			
Customer Charge		4.00	
Distribution Related Component		41.91	
Cost Recovery Charges		22.68	
Consumer Rate Credit		-0.73	
Current Consumption Bill Charges		67.86	
Charges From Energy Supplier LLC			
Energy Supplier, LLC	1234 Power St, Somerset, NJ 08873		
	Customer Service: 1-888-000-0000		
	Account Number: 00000000 Rate: ESL-0000		
Billing Period: Dec 19, 2024 to Jan 17, 2025			
Basic Charge	779 KWH x 0.058800	45.81	
Total Energy Supplier LLC Charges		45.81	
Detail Payment and Adjustment Information			
12/24/24 Payment		-110.72	
Account Balances by Company			
Previous Balance	Payments/Adjustments	Current Charges	Amount Due
JCP&L	65.74	-65.74	67.86
Energy Supplier LLC	44.98	-44.98	45.81
Total	110.72	-110.72	113.67

JCP&L Rates:

*increases represent total bill impact

- June 1, 2024: +3.6%* - settlement of base rate review; First base rate increase in four years
- No new base rate review filed

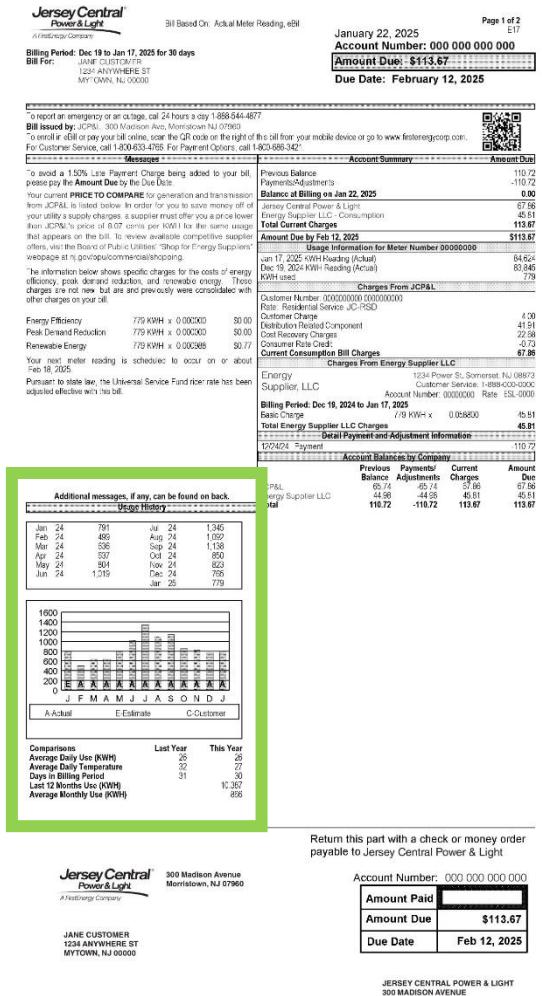
Supply Rates:

- June 1, 2024: +8.7%* - 2024 BGS Auction
- June 1, 2025: +19.9%* - 2025 BGS Auction

BGS Rates:

- Default rate for non-shopping customers
- Rate determined by competitive auction
- Commodity auction, influenced by external market conditions
- Legally, state can only certify auction results consistent with market trends

Consumption



Additional messages, if any, can be found on back.

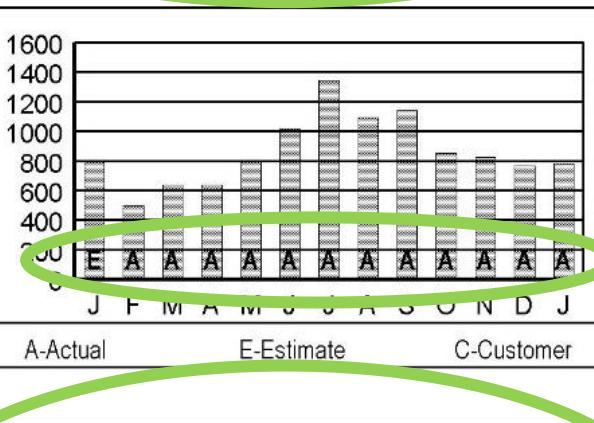
Usage History

Jan 24	791	Jul 24	1,345
Feb 24	499	Aug 24	1,092
Mar 24	636	Sep 24	1,138
Apr 24	637	Oct 24	850
May 24	804	Nov 24	823
Jun 24	1,019	Dec 24	765
		Jan 25	770

- How much electricity you use each month

■ How your meter was read

- A: Actual
- E: Estimated
- C: Customer

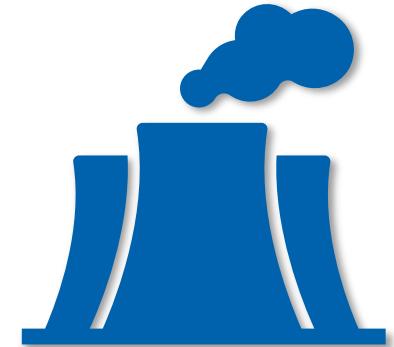


Comparisons	Last Year	This Year
Average Daily Use (KWH)	26	24
Average Daily Temperature	32	29
Days in Billing Period	31	30
Last 12 Months Use (KWH)		10,384
Average Monthly Use (KWH)		861

■ Comparisons & average use

Consumption + Rates = Impact on Bills

- So far this winter (Dec. 2024 + Jan. 2025), residential consumption is the highest it has been in more than six years:
 - Total residential consumption: +8.4% vs. 2023-2024 avg.
 - Non-electric heat customers: +5% vs. 2023-2024 avg. (Jan. only)
 - Electric heat customers: +11% vs. 2023-2024 avg. (Jan. only)
- At the same time customers are using more energy, the cost of electricity has risen:
 - +8.6% impact from supply rates, +3.6% impact from delivery rates
- Impacts of increased rates + increased consumption on bills (Jan. 2025):
 - Non-electric heat customers: +21.1% vs. January 2024
 - Electric heat customers: +28.5% vs. January 2024
- Coldest January in 11 years, 22nd coldest on record; 5 degrees below average



Smart Meters

- No correlation between smart meters and increased electric consumption and bills
 - *Consumption has increased across JCP&L territory, regardless of meter type*
- Smart meters undergo rigorous testing
 - Testing standards developed by the American National Standards Institute; Testing completed using National Institute of Standards and Technology-certified equipment
 - New meters and old/legacy meters tested
 - State-of-the-art technology to ensure accurate readings
- Benefits of smart meters
 - Tools can help customers better understand electric use and help find ways to increase efficiency
 - More accurate billing by reducing estimated bills
 - Meter pinging enhances efficiency of storm restoration process





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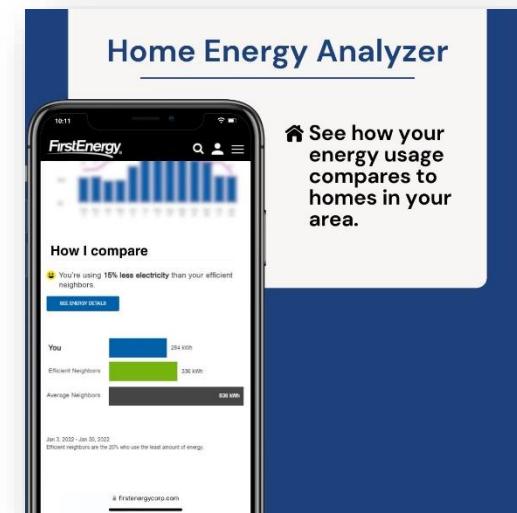
Managing Your Bill



Energy Efficiency

■ JCP&L's Energy Save Program: energysavenj.com

- Appliance rebates & recycling
- Home Energy Analyzer
- HVAC rebates
- Whole home energy solutions
- Home weatherization (Income-Qualified)
- Online marketplace



■ Easy Energy Efficiency Tips: firstenergycorp.com/saveenergy

- Reduce air leaks
- Utilize ceiling fans
- Control radiant heat
- Convection oven = good, crockpots = better
- LED lightbulbs
- Dishwashers > Hand washing dishes

Heating & cooling makes up the largest portion of the average residential electric bill.

**MORE THAN 100 WAYS
TO IMPROVE YOUR
ELECTRIC BILL**

Billing & Payments

- Budget billing/Equal Payment Plan (EPP)

- Billing assistance programs

- USF
- HEAP/LIHEAP
- PAGE
- NJ Shares
- Lifeline
- Comfort Partners & WAP
- 211

2025 Eligibility Guidelines – Percent Poverty Level per Family/Household							
Household Size	60% SMI*	250%	400%	Household Size	60% SMI*	250%	400%
1	\$47,896	\$39,125	\$62,600	5	\$106,845	\$94,125	\$150,600
2	\$62,633	\$52,875	\$84,600	6	\$121,582	\$107,875	\$172,600
3	\$77,370	\$66,625	\$106,600	7	\$124,345	\$121,625	\$194,600
4	\$92,108	\$80,375	\$128,600	8	\$127,109	\$135,375	\$216,600

Income guidelines adjust with additional household members [60% SMI: \$2,763; 250%: \$13,750; 400%: 22,000].

**SMI = State Median Income; guidelines take effect October 1, 2025.*

- For more information:

- jcp-l.com/assistance
- 1-800-662-3115

Shopping for Electricity Suppliers

- You can shop for your energy supplier
 - BGS provides default service

- Do your research
 - Price
 - Plan structure (fixed vs. variable rate)
 - Introductory rate terms
 - Contract length
 - Terms & conditions
 - Taxes, charges or fees

■ nj.gov/njpowerswitch

Messages

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from JCP&L is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than JCP&L's price of 8.07 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Board of Public Utilities' "Shop for Energy Suppliers" webpage at nj.gov/bpu/commercial/shopping.



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Thank You

